



IMPARTIALITY POLICY

ICS INTERNATIONAL CERTIFICATION LLP declares its commitment to comply with the requirements and to ensure impartiality, independence, and integrity in all laboratory activities.

ICSIC ensures that all testing and calibration activities are carried out in a manner that safeguards objectivity, confidentiality, and impartiality.

Policy Commitments

To ensure effective implementation of impartiality, ICS INTERNATIONAL CERTIFICATION LLP shall:

1. Independence & Impartiality

- Perform all laboratory activities impartially and free from internal and external pressures.
- Ensure that no commercial, financial, or other pressures compromise impartiality and Identify, analyse, and document risks to impartiality on an ongoing basis.

2. Conflict of Interest

- Avoid any situation that may create conflict of interest.
- Ensure personnel disclose any potential conflict of interest.
- Prevent personnel with conflicts from participating in related activities.
- Not undertake laboratory work where impartiality risks cannot be eliminated or minimized.

3. Prohibited Activities

ICS INTERNATIONAL CERTIFICATION LLP shall NOT:

- Provide consultancy services related to testing or calibration results
- Participate in design, development, or modification of items under test/calibration
- Engage in activities that may compromise the validity of results
- Accept gifts, favours, or incentives that may influence decisions
- Allow commercial or financial interests to affect technical judgment

4. Personnel Responsibilities

- All personnel (internal and external) shall:
 - Act with integrity and impartiality
 - Maintain confidentiality of client information
 - Declare any relationships that may affect impartiality
- Personnel involved in testing/calibration shall be free from undue influence.



5. Risk Identification & Control

- ICS INTERNATIONAL CERTIFICATION LLP shall:
 - Identify risks to impartiality arising from its activities, relationships, or personnel
 - Document and evaluate such risks
 - Eliminate or minimize identified risks
- This process shall be monitored and reviewed periodically.

6. Organizational Safeguards

- Laboratory activities shall be structured and managed to safeguard impartiality.
- Decisions related to testing and calibration results shall be based solely on objective evidence.
- No external body or individual shall influence laboratory results.

7. Confidentiality

- All information obtained during laboratory activities shall be kept confidential.
- Information shall not be disclosed without client consent unless required by law.

8. Commitment of Top Management

Top Management of ICSIC is fully committed to:

- Ensuring impartiality in all laboratory operations
- Providing necessary resources to maintain integrity
- Preventing any undue influence on laboratory results
- Continual monitoring and improvement of impartiality controls

Dated: 01.12.2025

Authorized Signatory:



Mr. Arpan Shah (Technical Director)